55th Northeast Conference on Camping & Trade Show Thursday, March 14 - Sunday, March 17, 2019



Host Property:

DoubleTree by Hilton, 50 Ferncroft Road, Danvers, MA 01923

- ✓ Special guest room rate of \$109 plus tax thru Feb. 21, 2019.
- ✓ Double Tree Reservations: 978.777.2500 and mention Northeast Conference on Camping
- Online at www.doubletree3.hilton.com / Code: NCA

Thursday, March 14th

- 2 5 PM NCA Membership & Board Meeting
- 2- 4 PM The Front Desk Experience Dee Galvin & Lisa Pascale, Normandy Farms
- 4:15 5:15 PM Think Tank 2019 Share your experiences and ask your questions in an open and friendly forum.
- 5:15 5:45 PM NCA Welcomes Our 1st Time Attendees
- 6 PM First Night Dinner
- 7:30 9:30 PM NCA Casino Night Fun & Prizes Provided by The Party People

Friday, March 15th

8 AM Rise And Shine Plated Breakfast

Session One 9:15 AM - 10:30 AM

- 1. What Could Possibly Go Wrong with My Social Media? Roxi Baxley, Strait Web Solutions
- 2. Dream Big, Focus Small: Achieving Smarter Goals Marcia Galvin, Normandy Farms Campground
- 3. Revenue Streams to Consider
 Matt Smithson, Reserve America

Session Two 10:45 AM - 12:00 PM

- 1. Press Releases Made Easy
 Ben Quiggle, Woodall's Campground Management
- 2. Changing the Conversation Professional Communication Amy Wirtz, Family & Business Success
- 3. Employer Practices Liability Insurance: What you don't know can cost you!



12:15 PM - 1:15 PM Plated Lunch Break

*Program as of 1/7/19 - Changes May Occur.

Conference Host: Northeast Campground Association, Inc.

- Questions: Cyndy Zbierski, NCA Executive Director
- (860) 684-6389 / cyndy@campnca.com
- ✓ Information online: CampNCA.org/conference

Session Three 1:30 PM - 3:30 PM

- Conversations About Selling
 Mia C. Johnson, Northeast Campground Brokers
 Rich Denman, formerly of Pleasant Acres Farm Cg.
- 2. Memories for Happy Campers: Your Activity Program Kitty Winship, Papoose Pond Family Campground
- 3. Marketing & Technology Q & A

 Jim Ganley, CheckBox Systems

 Brian Searl, Insider Perks

Session Four 4:00 PM - 5:30 PM

- 1. Waivers, Contracts and Bears Oh My! Christine Taylor, Towne, Ryan & Partners, P.C.
- 2. Optimizing Your Store Inch by Inch Stephen & Joseph, Wilcor International
- 3. Tested Elements to a Successful Campground Business Jim DeGrandpre & Jackie Stearn, Wolf's Neck Cg.

6 PM Italian Buffet Dinner

7 - 9 PM NCA Trade Show

Saturday, March 16th

8:00 - 9:45 AM Classic Breakfast Buffet

10 AM - 4 PM NCA Trade Show EXPANDED HOURS!

1 PM Picnic Lunch in the Trade Show Hall Foyer

4:15 PM - 5:30 PM - Crackerbarrels:

I. Campgrounds Under 100 Sites

II. Campgrounds with 101+ Sites

AUCTION ITEMS WELCOME!

6 PM Special Auction Night Buffet

7:30 - 10 PM NCA Auction - Come Experience the Fun!

Sunday, March 17th

9 - 11 AM - NCA Awards Breakfast

A Closing Session not to be missed. NCA Award Presentations, Great Escape Update & Cash Prizes, PLUS an Informative and Positive Keynote by: Amy Wirtz of Family & Business Success